



## COVID-19 CORONAVIRUS – INFORMATION FOR OUR CUSTOMERS

The Intermedia Group and subsidiary companies is actively and continuously monitoring the Covid-19 Coronavirus outbreak, in line with local and national authorities, public health advice and World Health Organisation (WHO) guidelines. Our events are running as scheduled and we will respond appropriately and provide further updates as the situation evolves.

The safety and wellbeing of our sponsors, exhibitors, visitors and staff is of paramount importance and remains our top priority.

We strongly urge our exhibitors, sponsors and visitors to refer to the guidelines and resources as suggested by the WHO [www.who.int](http://www.who.int) to contain and mitigate against any further spread of the virus.

If you have any concerns that you may get caught up in an inbound or outbound quarantine, or are feeling unwell, you may want to reconsider your attendance at the event.

We are following local and national public health closely. Dependant on local and national health guidelines and locations of our events, measures typically include:

- Public Health messaging displayed and shared pre and during event
- Strengthened hygiene, sanitization, availability of disinfectants
- Strengthened medical support

Customers who wish to participate in our events and who are not impacted by travel restrictions are free to do so. Travel advice and entry guidelines varies from country to country. Our event attendees are encouraged to check the latest travel advice and entry guidelines before making arrangements.

If you have any specific event questions, please contact your customer service team at [events@intermedia.com.au](mailto:events@intermedia.com.au)

### **MORE INFORMATION:**

The World Health Organisation's standard recommendations for the general public to reduce exposure to and transmission of a range of illnesses are as follows, which include hand and respiratory hygiene, and safe food practices:

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### Protection measures for everyone

Stay aware of the latest information on the COVID-19 outbreak, available on the WHO website and through your national and local public health authority. COVID-19 is still affecting mostly people in China with some outbreaks in other countries. Most people who become infected experience mild illness and recover, but it can be more severe for others. Take care of your health and protect others by doing the following:

- Regularly and thoroughly clean your hands with an alcohol-based hand rub or wash them with soap and water.  
Why? Washing your hands with soap and water or using alcohol-based hand rub kills viruses that may be on your hands.
- Maintain at least 1 metre (3 feet) distance between yourself and anyone who is coughing or sneezing.  
Why? When someone coughs or sneezes they spray small liquid droplets from their nose or mouth which may contain virus. If you are too close, you can breathe in the droplets, including the COVID-19 virus if the person coughing has the disease.
- Avoid touching eyes, nose and mouth.  
Why? Hands touch many surfaces and can pick up viruses. Once contaminated, hands can transfer the virus to your eyes, nose or mouth. From there, the virus can enter your body and can make you sick.
- Make sure you, and the people around you, follow good respiratory hygiene. This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then dispose of the used tissue immediately.  
Why? Droplets spread virus. By following good respiratory hygiene you protect the people around you from viruses such as cold, flu and COVID-19.
- Stay home if you feel unwell. If you have a fever, cough and difficulty breathing, seek medical attention and call in advance. Follow the directions of your local health authority.  
Why? National and local authorities will have the most up to date information on the situation in your area. Calling in advance will allow your health care provider to quickly direct you to the right health facility. This will also protect you and help prevent spread of viruses and other infections.
- Stay informed on the latest developments about COVID-19. Follow advice given by your healthcare provider, your national and local public health authority or your employer on how to protect yourself and others from COVID-19.  
Why? National and local authorities will have the most up to date information on whether COVID-19 is spreading in your area. They are best placed to advise on what people in your area should be doing to protect themselves.